

General Assembly

Committee Bill No. 5296

January Session, 2015

LCO No. 5076



Referred to Committee on GENERAL LAW

Introduced by: (GL)

AN ACT CONCERNING BUSINESSES THAT MAKE CERTAIN UNSOLICITED AND INTENTIONALLY MISLEADING TELEPHONE CALLS TO CONSUMERS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. (NEW) (*Effective October 1, 2015*) (a) No person, as defined
- 2 in section 1-1 of the general statutes, shall (1) knowingly make an
- 3 unsolicited business telephone call to a consumer using a caller
- 4 identification service or device that transmits misleading or inaccurate
- 5 caller identification information to the recipient of the telephone call
- 6 with the intent to defraud or cause harm to such recipient, or (2)
- 7 having made such unsolicited business telephone call to a consumer,
- 8 fail to maintain an active consumer response telephone line for
- 9 consumer questions and complaints.
- 10 (b) Any person who violates the provisions of subsection (a) of this
- 11 section shall have engaged in an unfair or deceptive act or practice in
- the conduct of trade or commerce under chapter 735a of the general
- 13 statutes.
- 14 (c) Any person having knowledge of a violation of subsection (a) of

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15 this section may report all facts and information in such person's 16 possession concerning such violation to the Attorney General. The 17 Attorney General may review such facts and information and 18 investigate as he or she deems proper regarding such facts and 19 information and any other information that may be reasonably derived 20 from such report. If the Attorney General takes action against any 21 person for violating the provisions of subsection (a) of this section, the 22 person who reported such violation shall be awarded one-half of any 23 monetary fines or settlement recovered by the Attorney General from

This act shall take effect as follows and shall amend the following sections:		
Section 1	October 1, 2015	New section

Statement of Purpose:

the violator.

To protect consumers by making certain unsolicited and intentionally misleading business calls an unfair trade practice and to provide financial incentives for consumers to report such unfair trade practices to the Attorney General.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

Co-Sponsors: REP. STEINBERG, 136th Dist.

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